



July 2016

Dear Patient:

We are writing to share some exciting news with you. As of July 1, Crozer-Keystone Health Network became a part of Prospect Medical Holdings, Inc.

Crozer-Keystone Health System transferred ownership of its hospitals and physician network to Prospect Medical Holdings, Inc. and its affiliates. Prospect was established in 1996 and is a growing healthcare services company, offering a unique and innovative healthcare delivery model known as Coordinated Regional Care or CRC. Prospect's CRC model focuses on coordination of care and population health management, with a specific emphasis on wellness and preventive care. The CRC model helps coordinate quality, personalized care for patients through integrated networks of primary and specialty physicians, in affiliation with hospitals, clinics, other community-based providers and health plans.

What is most important for you to know right now is that your special patient-physician relationship remains the same. You will continue to see your physicians, physician assistants and nurse practitioners at the same locations you do today. You will also continue to be assisted by the same staff and continue to call the same phone number(s) for appointments or information.

We are very excited about this new affiliation because of what it means to you, our patients, and to our practice of quality medicine. We look forward to a healthy relationship well into the future. Thank you.

Sincerely,

Clinicians and Staff of the Crozer-Keystone Health Network